



Nelmed Allied Health Suites
Nelmed Forum 104
CNR of Nel & Rothery street
Nelspruit
1200

PRIVACY NOTICE

This notice is provided in terms of the The Protection of Personal Information No. 4 of 2013.

This notice describes how your personal information is collected, processed, stored and destroyed, and

how in doing so, this practice complies with its legal obligations. The policy of the practice is to respect

the privacy of its clients, their families and the staff within the practice and to maintain compliance with

The Protection of Personal Information Act (POPIA).

Basic personal information such as name, address, contact details, etc., is collected.

Sensitive confidential data, in the form of health information as well as other personal information about

you or linked to you is collected and may be provided to 3rd parties such as other treating practitioners

(where applicable), referrals (where applicable) and medical aids (where applicable).

Information may be used for auditing (such as may be conducted by the HPCSA) purposes.

Members of staff and / or service providers (contractors) have a legal obligation to keep information

obtained from this practice, during the course of their contract/employment period confidential.

Information will be disclosed in accordance with a signed consent agreement (consent form) and/or where

there is a genuine need to do so (life or death situations), where the law requires information to be passed

on and where the information is gathered for the purpose of litigation.

You have the right to access, rectify and/or change personal information provided.

You have the right to object to the manner in which personal information provided by yourself is used.

To exercise your rights as set out above please send an email to linda@lbiop.co.za.

Organisations such as medical aid schemes have privacy policies that may be applicable to you. Please

check your service provider's privacy policy.

The practice makes use of the Document Warehouse for the destruction of personal files. You can

access their privacy policy at:

<https://thedocumentwarehouse.com/privacy-policy/#:~:text=With%20regards%20to%20Personal%20information,fill%20contractual%20obligations%20for%20>

Individual confidentiality agreements have been signed by all smaller practitioners who may have access

to your personal information. You may request to have sight of these in the practice.

By attending your scheduled appointment, you acknowledge that you:

➤ Have read the privacy notice and that you do not object to the practice collecting, processing,

storing and destroying your personal information as set out above and in accordance with the

Healthcare Professions Council rules.

➤ Are aware of limitations with regards to confidentiality in particular, when transmitting data

electronically and that, data breaches will be communicated with you by the Healthcare professional, if and when appropriate.